SHANIDA K. HARVEY

Founder, NETWERKS64

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SUMMARY

Contract PM, site QA, and field reporting setup for telecom contractors.

CORE SKILLS

Project delivery	Field operations and safety	Tools
Vendor and stakeholder management	Cell site maintenance and restoration	Excel, Power BI, Teams, JIRA
Outage tickets and change process	RF, microwave, fiber, SFP, RRH, OCM	Swift Trac, IWOS work orders
Work orders and decommissions	PIM detection and sweep review	n8n, ClickUp, Google Workspace, Notion
Weekly executive status and escalation	Site readiness and post-repair review	Claude, Ollama, Perplexity, Gemini
Risk identification, stand-down calls	OSHA-30, JHA review, RF safety	Docker, VS Code, PowerShell, CMD
Training colleagues and vendors	Secure facility access coordination	Stripe, SendOwl, Netlify, Lovable

EXPERIENCE

Founder | NETWERKS64, Maryland (LLC filed June 2026)

May 2025 to present

- Reporting and closeout tools for telecom field crews, and Tradeslip, a change order and invoicing app for general contractors. Built the three products, the website, the store, and the order-to-fulfillment automation solo with ClickUp, n8n, Google Workspace, Stripe, SendOwl, Netlify, and Lovable.

Senior Technical Project Manager, Construction and Engineering | AT&T, Columbia, MD

Apr 2022 to Apr 2025

- Point person between the vendors, the stakeholders, and the RF/RAN team on the AT&T side for anything site related: outage requests, operations tickets, site concerns. Mid-Atlantic mobility and modernization projects.
- Delivered 400+ cell site projects over three years, as measured by a steady 20 to 30 active projects at any time, by managing two construction vendors on a rolling load with new starts every one to two weeks.
- Enforced the carrier's outage notice standard across two vendors, as measured by zero exceptions granted on the 5-business-day rule, by standing vendors down and requiring resubmission when requests fell short, then finding the path that still kept the project on schedule.
- Aligned construction dates for 20 to 30 concurrent projects across three tracking platforms, as measured by twice-weekly reconciliation, by running standing Monday and Thursday calls with each vendor's PM and project coordinator.
- Fielded escalations from operations managers, technicians, tower property owners, and FirstNet emergency response teams, including full site outages. Investigated, opened field tickets, and coordinated with Field Ops on site concerns.
- Gated payment-ready closeouts for 400+ site projects, as measured by pass or fail review of every package, by verifying required information and photos and tracking corrective actions to closure in Swift Trac.
- Created PED-WO IWOS work orders to decommission equipment: director approval, work order, then NEA sets the equipment to monitored.
- Trained colleagues and vendors on AT&T processes and databases with Word and PowerPoint guides and live Teams walkthroughs.
- Sent a monthly reminder to the team and vendors on special events, holidays, and stand-down restrictions that could put a cell site out of service.
- Built the reporting framework leadership used for field results, mitigation actions, and success rates.

Field Engineer | Sprint / Ericsson, Washington, DC

Apr 2013 to Feb 2022

- Maintained Sprint's RF and Clearwire microwave network. Tested fiber and SFPs on the ground for the backhaul, cards, routers, and remote radio heads.
- Worked on base station equipment from Samsung (MMBS), Alcatel-Lucent, and Ericsson. Tracked RMAs for parts and documentation.
- Read alarm conditions, identified the repair, and planned the restoration to keep service disruption low.
- Managed repair tickets, parts ordering and inventory, and site vendor appointments. Managed subcontractor field crews for maintenance and deployment.
- Cut repeat site visits at three restricted-access facilities, as measured by crews finishing in one trip, by coordinating badging, escorts, and advance notice across OEM vendors, internal teams, and government contacts.

- PIM detection and troubleshooting with spectrum analyzers and RF test equipment. Firmware updates and device configuration by script.
- Built working relationships with vendors, subcontractors, tower crews, and government agencies. Trained incoming personnel on site standards and safety.

Service Technician 3 | **RCN, Washington, DC** Sep 2005 to Mar 2013

- Telephony, VoIP, and wireless network installs. Low-voltage wiring to industry standard. Trilithic and Sidekick meters for validation, troubleshooting, and QA. Cable system testing.

Installation and Repair Technician | **Verizon Communications, Landover, MD** Jan 1998 to Apr 2003

- Residential and commercial telecom installs. Telephone infrastructure maintenance and troubleshooting.

Installation and Repair Technician | **DCI Enterprise Solutions, Washington, DC** Jan 1996 to Jan 1997

- Low-voltage wiring. Telephone infrastructure install and maintenance.

KEY PROJECTS

- Free tools on netwerks64.com (2026): built the Bid and Proposal Builder, which turns job details into a field work proposal, contractor RFP, or quick quote as a PDF with nothing saved or sent, and the Paperwork Cost Calculator, which shows the yearly cost of manual field reporting. netwerks64.com/bid-builder, netwerks64.com/paperwork-calculator
- Global Directory: Women in Trades, Tech & Technical Fields (Aug 2026 to present): started and curate a free, shared directory of verified organizations, programs, events, and awards for women in the trades and tech. Two Google Forms feed a review queue, a live tracker, and formula checks. Built with Gemini, checked with Claude, curated by me. shanidaharvey.com/list

CERTIFICATIONS

- CBRS Certified Professional Installer (CPI), Federated Wireless, Oct 2024 to Oct 2029
- FCC General Radiotelephone Operator License (GROL), Dec 2001
- OSHA-30 Construction Industry Outreach Training, Dec 2025
- Radiofrequency (RF) Safety Training, PDH Star, Nov 2025
- PMI: Cognitive Project Management in AI (CPMAI) v7; Talking to AI: Prompt Engineering for Project Managers; Practical Application of Gen AI for Project Managers; Data Landscape of Gen AI for Project Managers; AI in Infrastructure and Construction Projects (2025)

EDUCATION

High School Diploma, Suitland High School, Suitland, Maryland, 1994

ADDITIONAL

Can pass a background check. Available immediately. Willing to travel to market sites. Joint Base Andrews, MD (flexible).